

How to contact us

If you would like to find out more, please contact us for an informal chat.

Telephone

024 7678 5600

e-mail

tess@coventry.gov.uk

or write to us at

The Employment Support Service
Unit 2
Curriers Close
Canley
Coventry CV4 8AW

If you need this information in another format or language please contact us.

Telephone: 024 7678 5600

Fax: 024 7647 0351

e-mail: tess@coventry.gov.uk

The Employment Support Service (TESS)

Supporting people with severe and enduring mental health difficulties to gain and retain employment





What is TESS?

The Employment Support Service (TESS) is here to help people who experience severe and enduring mental health difficulties find work.

What do we do?

We are a dedicated and experienced team working with you to find out what you want to do and how we can help you to do it. We will work with you to draw up a plan detailing how we will support you to find a job.

We can offer you:

- Individual advice and guidance on employment issues including disclosure and the Equality Act
- An employment action plan
- Supported work placements
- Support with finding a suitable job
- Help with sorting out welfare benefits and applying for in work benefits i.e. tax credits
- Ongoing support when you start work for as long as you need it
- Regular contact with you to monitor and review your progress and to help you sort out any problems
- Support with your employer, where this is agreed with you



What our customers have said about working with us:

“Work has given me structure, more confidence and helped me overcome the challenges I was facing”

“Work has enabled me look at life differently and more positively”

“Work has given me a lot of motivation and lots of confidence – I wanted a routine in my life, which I have got now”

“In work we get the job done but also have a laugh – I have developed good friendships with colleagues”

“The service has given me more confidence”

“TESS has been invaluable I now have a positive outlook on my future”

Paul's story:

“I started receiving support from The Employment Support Service (TESS) after a prolonged absence from work of over nine years due to clinical depression. Since my first contact TESS has offered me great support in seeking to re-enter paid employment. Under this guidance I have successfully secured two paid positions”

“On a more personal and to my mind more important level TESS have given me a degree of commitment in supporting me that has been ‘second to none’. I feel the service has offered me a ‘safe port in a storm’ and continue to offer me guidance and advice. I am totally convinced that the service I have received has helped me maintain my health – the best result of all”

