

Transforming Service Delivery at Hammersmith Hospitals Using Information Technology

Susan Carty, Business Development Manager



- Administrative functions
- Clinic Functions
- Queries
- Innovation



- Administrative functions
 - client registration
 - making appointments
 - reminders
 - appointment and DNA letters



- Clinic Functions
 - user manual



- Clinic Functions
 - user manual
 - entering immunisations



Immunisation History Report

<u>Date Due</u>	<u>Date Given</u>	<u>Immunisation</u>	<u>Result</u>
11/10/2006	11/10/2006	EPP clearance: Hepatitis B	Has no IVS HBsAb or HBsAg
11/10/2006	11/10/2006	EPP clearance: Hepatitis C	Come from EPP post in NHS within last 6/12
11/10/2006	11/10/2006	Immunity check: Measles history	Not immunised/ no documented evidence of immunity
11/10/2006	11/10/2006	Immunity check: Rubella history	Has documentary evidence of immunity
11/10/2006	11/10/2006	Immunity check: Tuberculosis	No scar but has documented record of BCG
11/10/2006	11/10/2006	Immunity check: Varicella history	Positive history of infection
11/10/2006		Immunity check: Measles antibodies	
11/10/2006		EPP clearance: HBsAg	



- Clinic Functions
 - user manual
 - entering immunisations
 - SHS questionnaires



SHS Questionnaires: Pre-immunisation

Pre-immunisation questionnaire



Name: Mrs zzebrah zzebra
Address: The Zoo, Regents Park, London,
Post Title: Unknown
D.O.B: 01/01/1960
Employer: Agency/locum
Department: Unknown

1. Please select whether your appointment is for work or travel related vaccines and/or tests and then choose those you are having from the list below:

Work

- BCG (live vaccine)
- Combined diphtheria, tetanus and polio
- Hepatitis A
- Hepatitis B
- Influenza
- Japanese encephalitis
- Mantoux test (live)
- MMR (live vaccine)
- Meningitis ACWY
- Rabies
- Typhoid
- Varicella (live vaccine)
- Yellow fever (live vaccine)

2. If you are having a BCG, mantoux test, MMR vaccine or varilrix, have you had immunoglobulin within the last 3 months? If yes, you should not be immunised at this time. Please inform the OH staff

No

Management referral audit



Name: Mrs zzebrah zzebra
Address: The Zoo, Regents Park, London,
Post Title: Unknown

D.O.B: 01/01/1960
Employer: Test
Department: Unknown

Date referral received

1. Enter date

* dd/mm/yyyy

Please select the method of referral

- Referral form
- Letter
- E-mail
- Telephone call
- Other

If other, please specify



Mental health/ depression assessment tool



Name:	Mrs zzebrah zzebra	D.O.B:	01/01/1960
Address:	The Zoo, Regents Park, London,	Employer:	Agency/locum
Post Title:	Unknown	Department:	Unknown

This protocol should be used to help assess mental health conditions both at pre-employment health assessment as well as when mental health issues are disclosed during management and self referrals. The purpose is to assess the effect that an individual's health may have on work and vice versa but is not intended to diagnose any specific medical condition. Please ask for help and advice if you are unsure about any aspect of this assessment tool.

What is/ was the diagnosis?

1. Please state

2. Who diagnosed this condition?

- Self
- GP
- Psychiatrist/ psychologist
- Other

3. If other, please state

- Queries
 - pre-employment
 - invoicing
 - SHS
 - pending and waiting



- Innovations

- Live Web Chats
- [touch screen registration](#)
- VPN access
- online PEHQ [1](#) [2](#) [3](#)



Thank you!

Questions
and
'Hands' on demonstrations

