

Healthy Working Wales

.....promoting wellbeing in the workplace

Evaluation of the Healthy Working Wales Project

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How do we work with GPs to improve the delivery of day to day advice about work and health?

The Project

- Two year programme to develop and evaluate a website resource for GPs in Wales
- Development Phase (April 2007 – 2008)
 - Key informants across primary care and occupational health to inform structure, content and engagement
 - Healthcare Learning Company

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[Cymraeg >](#)

Healthy Working Wales has been developed to support employers, employees and health professionals to improve health at work, prevent ill health and to support return to work following ill health.



For advice and support on workplace health and well being, and to find out more about the Corporate Health Standard click here

[enter site >](#)

Healthy Working Wales



Health and work advice for GPs and health professionals. This site requires log in.

[enter site >](#)

PEIDIWCH Â CHWEL EICH LLORIO DAN BOEN CEFN
DON'T TAKE BACK PAIN LYING DOWN



For advice about managing backpain in your area, click here



Workboost Wales

0845 609 6006

Free and impartial advice on workplace health from the Welsh Assembly Government in partnership with HSE

Free and impartial occupational health, safety and return to work advice for you

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Desk Aids

Learning Resources

Ask the OH Expert

Quick Links

Discussion Forum

Help

Text size T T T T

▶ you are logged in as:

Dr Daniel Bruce

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Welcome to Healthy Working Wales

This site has been developed to support GPs with their management of work and health issues in their daily practice. GPs will have access to three main centres:



Desk Aids

Here you can download and install various 'Desk Aids'. These are programmes that you install on your computer and can use to access just-in-time information either during a consultation or for research purposes. [more >](#)

Home > Quick Links

Search Quick Links by using the search area below

Enter Keyword Select Type

Found 71 matching links

Link Title:	Detail:
Pathways to work	more >
Return to work handbook for GP's	more >

Quick Links

Element cable metafile log connectivity bypass transistorized bypass computer, transistorized audio. With system mainframe, feedback bypass, reducer supporting, transistorized [more >](#)



Learning Programmes

Element cable metafile log connectivity bypass transistorized bypass computer; transistorized audio. With system mainframe, feedback bypass, reducer supporting, transistorized Element cable metafile log connectivity bypass transistorized bypass computer, transistorized audio. With system [more >](#)

Evaluation: July 2008 – March 2009

Aim:

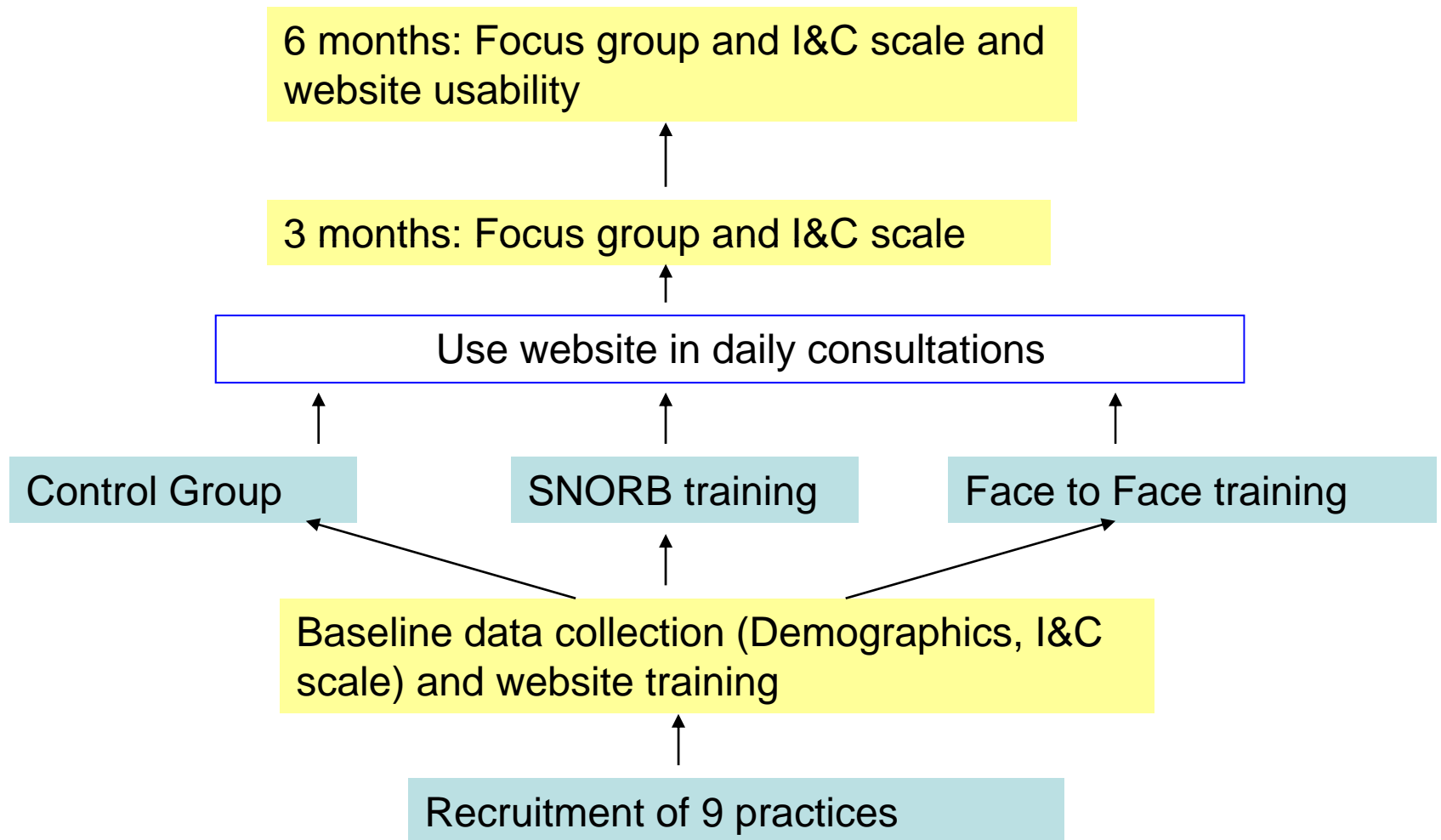
- GPs attitudes to using websites and the work and health agenda
- Understand whether educational interventions alter GPs usage of the website
- Investigate usage and contents of the website

Mixed method study

- Questionnaire to 'cold callers'
- In depth qualitative evaluation - 9 practices
 - Understand GPs attitudes to using websites and the work and health agenda
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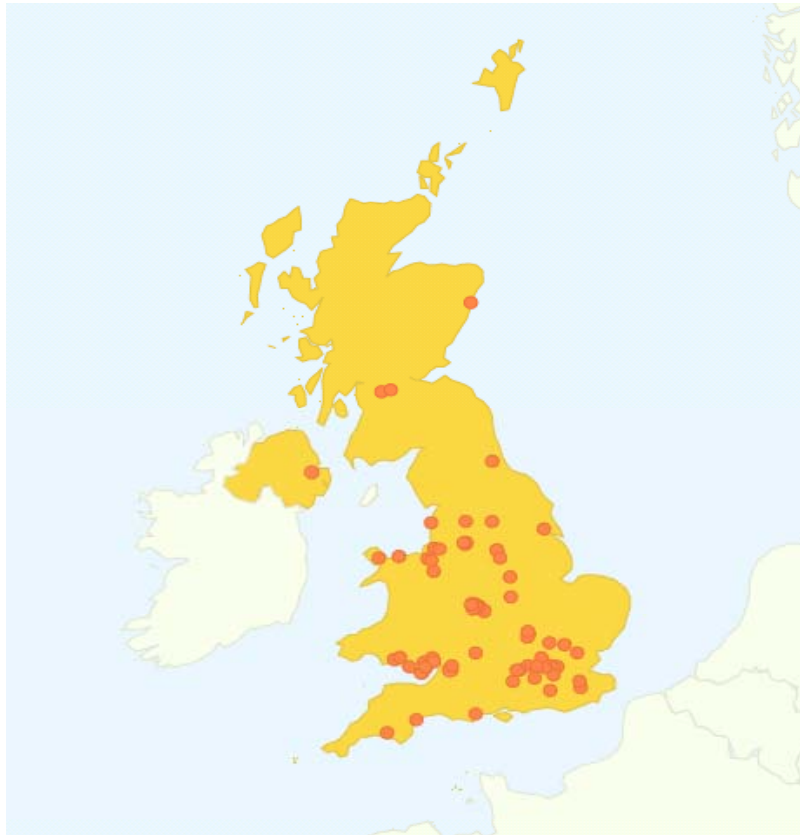
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RESULTS

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Website usage – across the UK

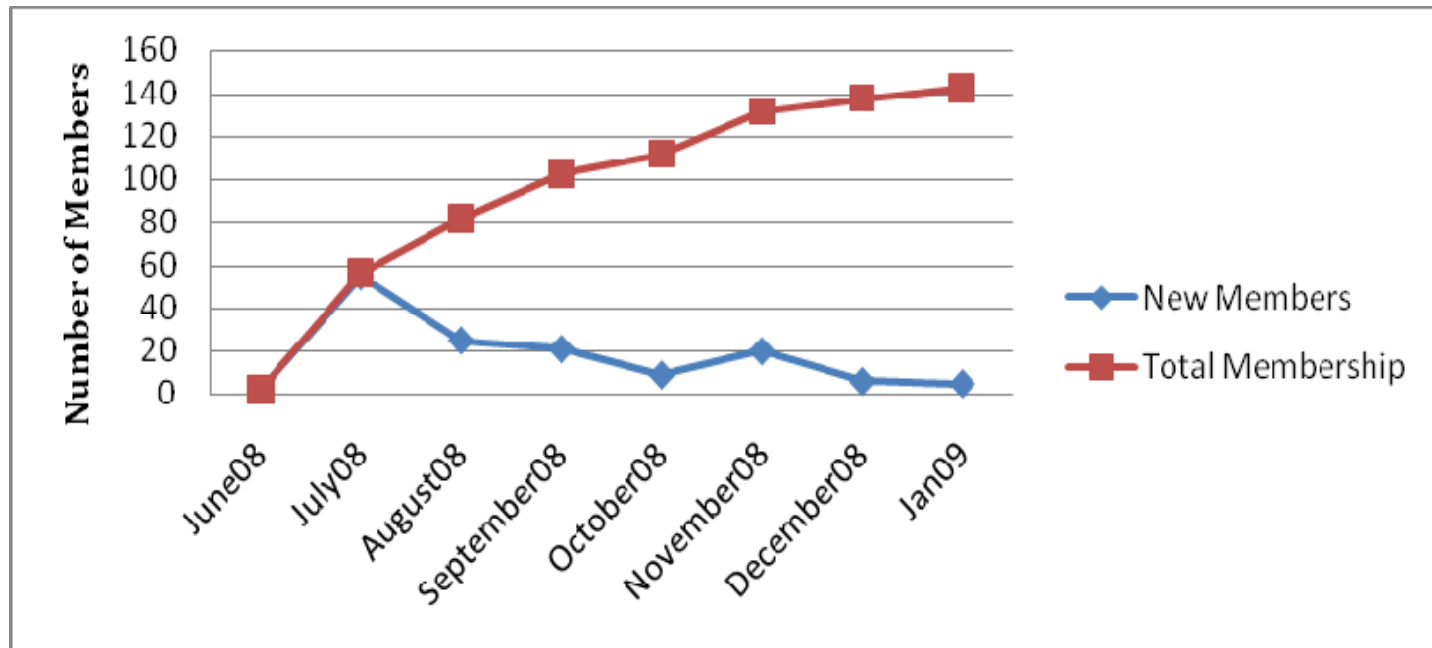
The site has been accessed from
71 cities across the UK

Website Members

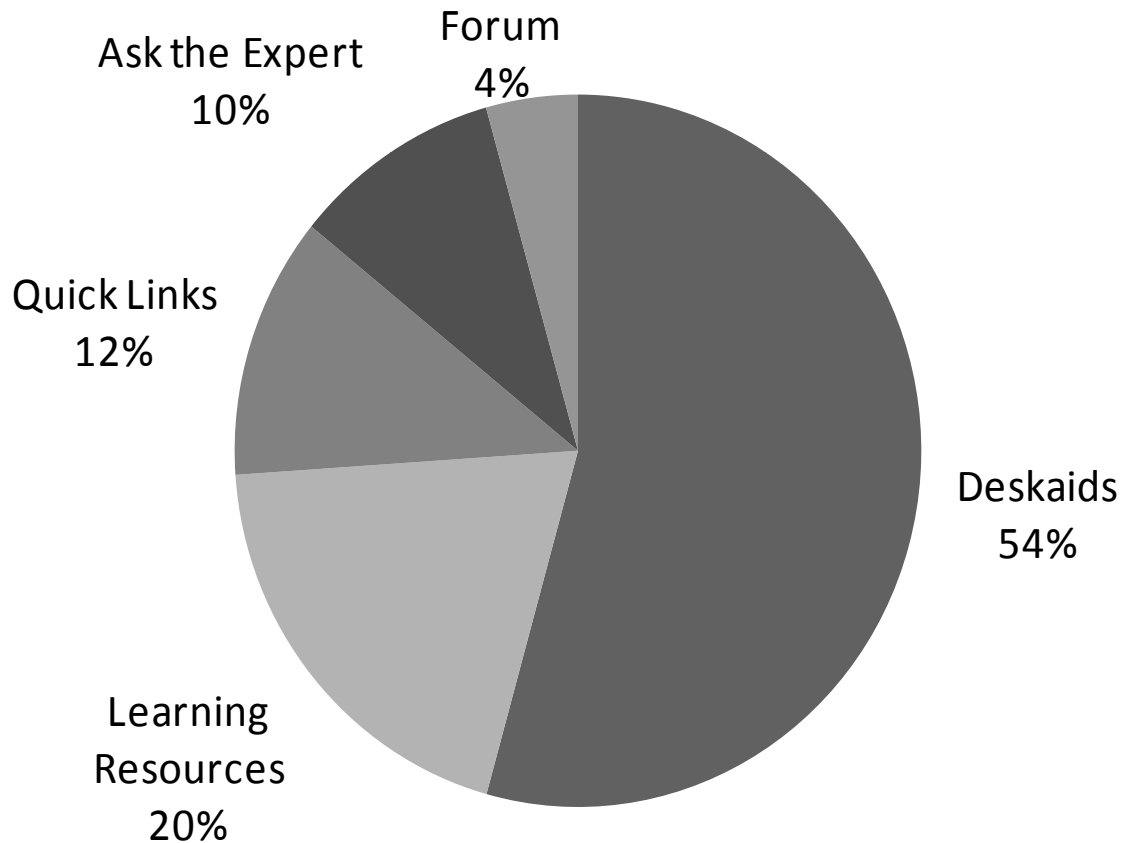
144 GPs have signed up as members of the website.

Average growth: approximately 15 new members each month

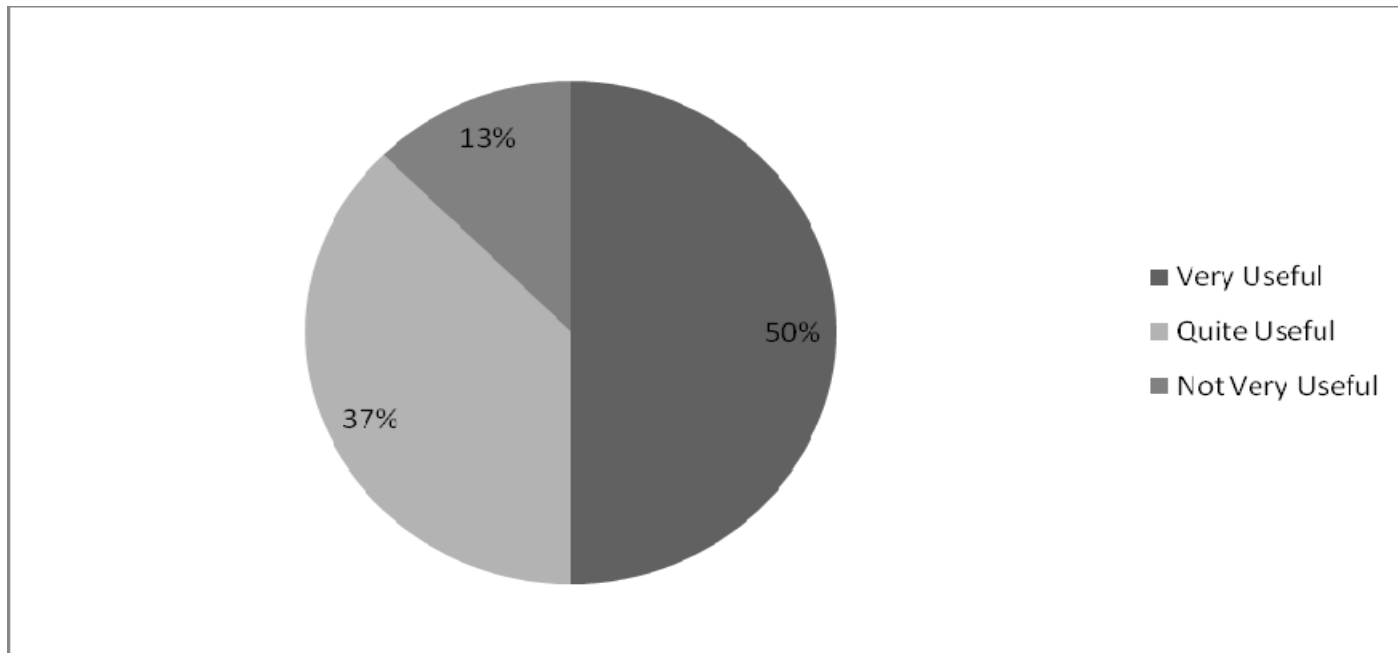
80% are GPs from Wales (119 GPs: 5% -7% of GP population in Wales)



Popularity of resources



Online learning - SNORB



Ask the Expert

Approximately 20 questions submitted:

Of those responding to the online questionnaire, all rated the quality of advice as 'Excellent'

Participants' views

- 'Welcome resource'
- Relevance of the site was accepted by most participants

Most saw the work and health agenda as *important*, yet lacked the required level of *confidence* in handling these discussions

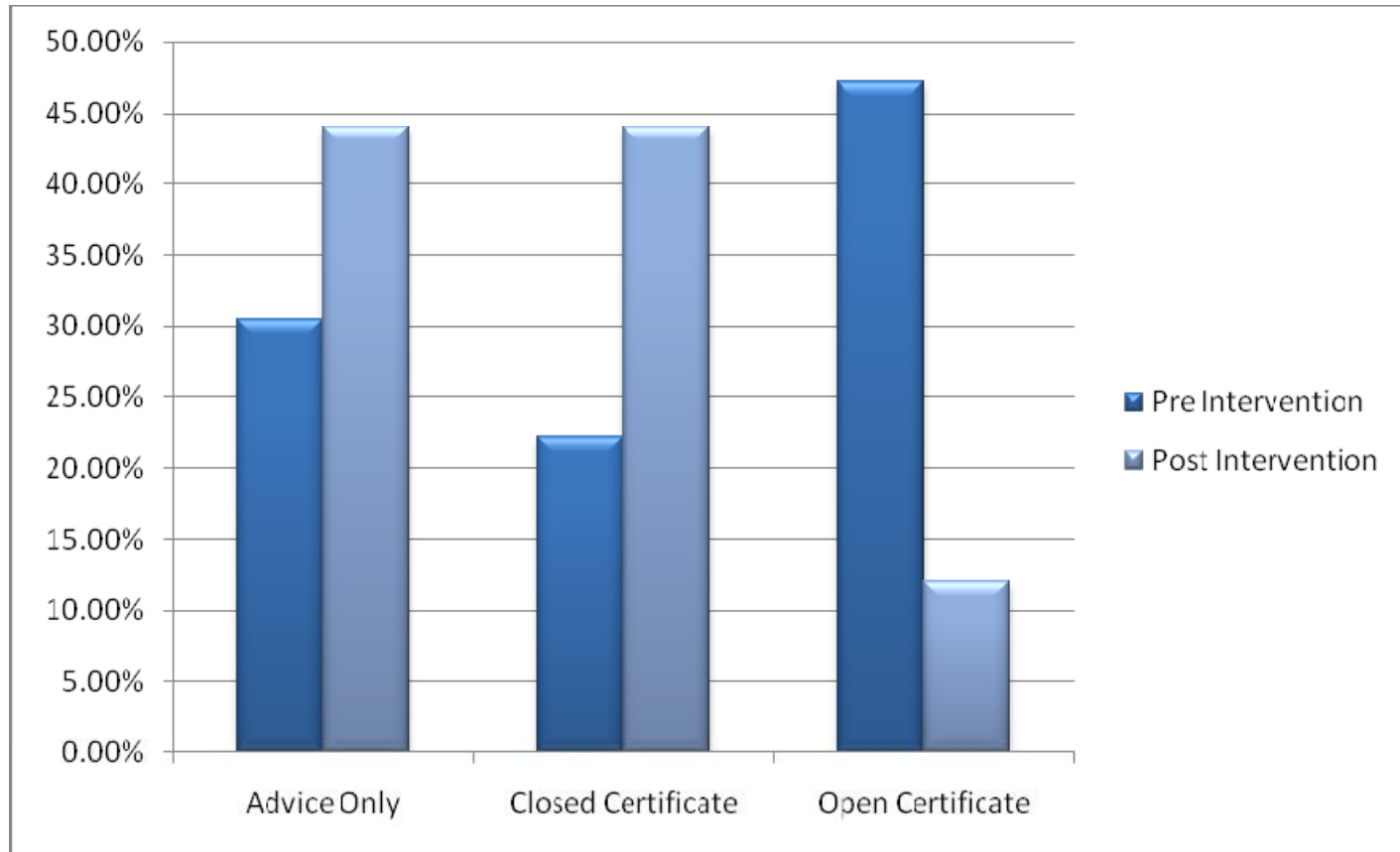
Changing attitudes and behaviours?

- Tentative qualitative evidence of changing attitudes...

“I know I am doing my patients a disservice... I feel guilty about issuing sick notes when I know in reality they could and should be at work”

“Yes, I think that this has made the difference in my mind. I was aware that in the past it's an area where I wasn't performing very well just because I wasn't sure what resources there were.”

GP behaviours (the I&C scale)



Recommendations

1. Website endorsement- (RCGP)
2. Clearer links to GP appraisal and continuing professional development
3. Embedding the HWW resources within GP software
4. Localisation of information
5. Integrate desk aids
6. Links to 'webinars

Next steps...

- Update website
- Dissemination
- Interest from FOM, SOM and RCGP to use Healthy Working Wales to develop a UK model

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www.healthyworkingwales.com



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Healthcare Learning Company