



Summary Report for Surrey – May 2008

This document summarises the information contained within the other 3 service reports.

Richmond Fellowship services across Surrey have exceeded targets for referrals and outcomes, whilst continuing to develop good links with a variety of agencies across the area.

Employment Outcomes

The two combined employment services have worked with 411 service users, during the last year, with 113 service users being supported into either employment (99) or Further Education & Training (14), together with a number of other outcomes attached to socially inclusive activities (Community Connections), which can be found in the main body of the reports.

We are satisfied with these outcomes, when baring in mind the relocation of the Epsom office to Leatherhead, and the disruptions this caused, staff moving on, and the more intensive support required to assist service users moving on with the closure of Assembly Matters.

Positive feedback has been received regarding our involvement with the closure of this service. With service users and carers anxious about the closure, we managed the process in an organised and sensitive way, providing support in a variety of ways to enable engagement with our staff. By ensuring good communication with service users, carers and professionals, we were able to achieve positive outcomes for service users prior to the closure, which was acknowledged by members of the Project Closure Group.

Good links are being developed across Surrey with employers, CMHTs, other voluntary sector providers and community/mainstream resources (leisure centres, theatres etc).

Women's Mental Health Strategy

We are working closely with Lets Link to provide a coordinated response to women only/focused groups and support. This includes the mapping of gender specific services, and their promotion to the teams across Surrey.

Working in partnership, Art Matters held a creative writing group, receiving very positive feedback. Further "spot purchasing" of tutors/trainers is being explored, with new dates being finalised once the service has moved to its permanent site.

Art Matters

Art Matters is currently working with 51 service users, with an additional session being provided each day, providing greater flexibility and choice. With the service due to relocate to Redhill in the next month or so, we will step up the development of the outreach services, to provide broader coverage.

Art Matters continues to link in with community based projects to encourage access to mainstream provision, through either events held at the service, or through the attendance at studio's and galleries across London and the South East. Good links have continued with Surrey Integrated Arts Consortium, to promote the service across Surrey.

During 2007 – 2008 the development of links within the business sector has continued with the leasing/sale of artwork, and the growing interest in Team Building events for private companies.

The Surrey Model of available access to an adviser for all service users has made good progress with good linkage between Art Matters and our employment/connections service in Redhill and its continuing links with ESRA.

Art Matters maintains a high level of service user involvement with both local and national initiatives, with support being provided through staff teams and the national lead within Richmond Fellowship.

Service user involvement has been a key area for development in 07/08, and will continue to receive our focus over the coming year.

Summary

The model continues to be embedded across the area, with good links developing amongst the partners, and supported move-on between different services. Locality meetings have been introduced to reinforce and facilitate this joined up working & support. These groups include service users and carers and will feed into the Surrey steering group.