

# Healthy Working Wales

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- How do we work with GPs to improve the delivery of day to day occupational health advice?



# [ Overview ]

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- The challenges
- Some potential solutions





# [ The Challenges ]

- Communication
- Changing behaviour

Information and Knowledge is not enough

Attitudes, beliefs, skills, resources, feedback



# [ Educational initiatives ]

- National Education Pilots in Work and Health
- GP certificate level training
- On line learning



# [ Healthy Working Wales Project ]

- Development of a central website for work and health in Wales
- Education
- Resources
- Email service for work and health issues

# [ Development Phase ]

- Representatives from Primary Care and Occupational Health
  
- Questionnaire – ‘snap shot view’
  - Computer usage
  - What aspects of a service were most important?
  - What resources were most helpful?

# GP's current computer usage (n = 161)

## Of those that used computers within consultations:

- 48% use decision aids
- 67% access online information websites
- 82% access downloadable leaflets

## Aspects seen as being most important were:

- Availability and support services in local area
- Return to work issues
- Rehabilitation
- OH practitioner response in 48 hours

# [ GP: Most helpful services ]

- Downloadable leaflets (77%)
- Web links to other support agencies and website (75%)
- Online learning modules that address the management of work and health in the consultation. (61%)

# Healthy Working Wales

.....promoting wellbeing in the workplace



[Cymraeg >](#)

Healthy Working Wales has been developed to support employers, employees and health professionals to improve health at work, prevent ill health and to support return to work following ill health.



For advice and support on workplace health and well being, and to find out more about the Corporate Health Standard click here

[enter site >](#)

Healthy Working Wales



Health and work advice for GPs and health professionals. This site requires log in.

[enter site >](#)



For advice about managing backpain in your area, click here

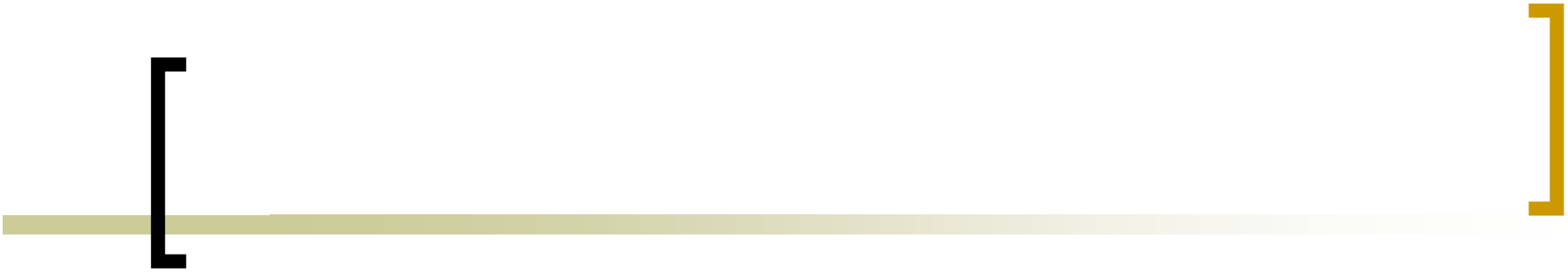


**Workboost Wales**

**0845 609 6006**

Free and impartial advice on workplace health from the Welsh Assembly Government in partnership with HSE

Free and impartial occupational health, safety and return to work advice for you

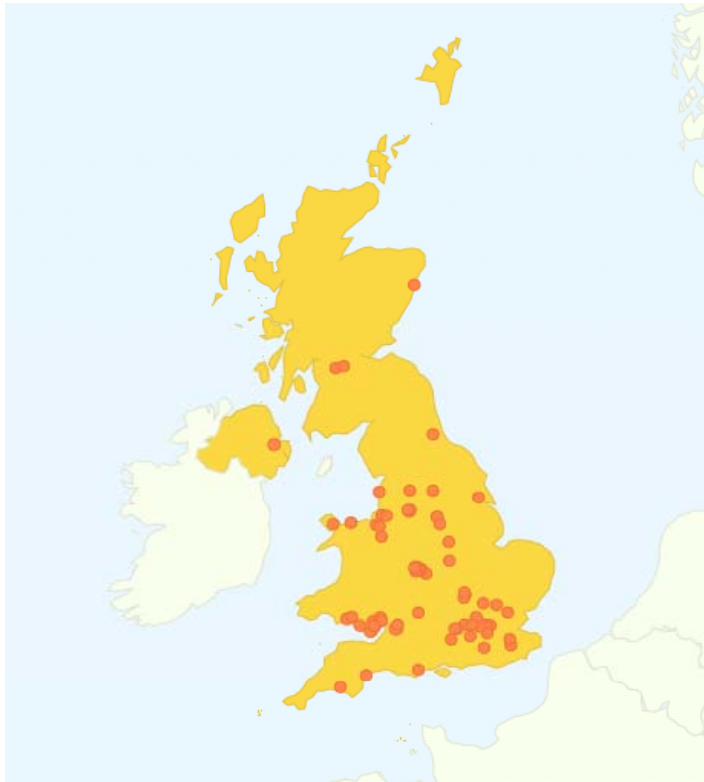


# [ Evaluation ]

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- Usage and Contents
- Method
  - Questionnaire to cold callers
  - In depth evaluation - 9 practices

# [ Website usage – across the UK ]



- Initially the site received over 440 visits in the launch month.
- This has now stabilised to on average 40 – 50 visits to the website each week

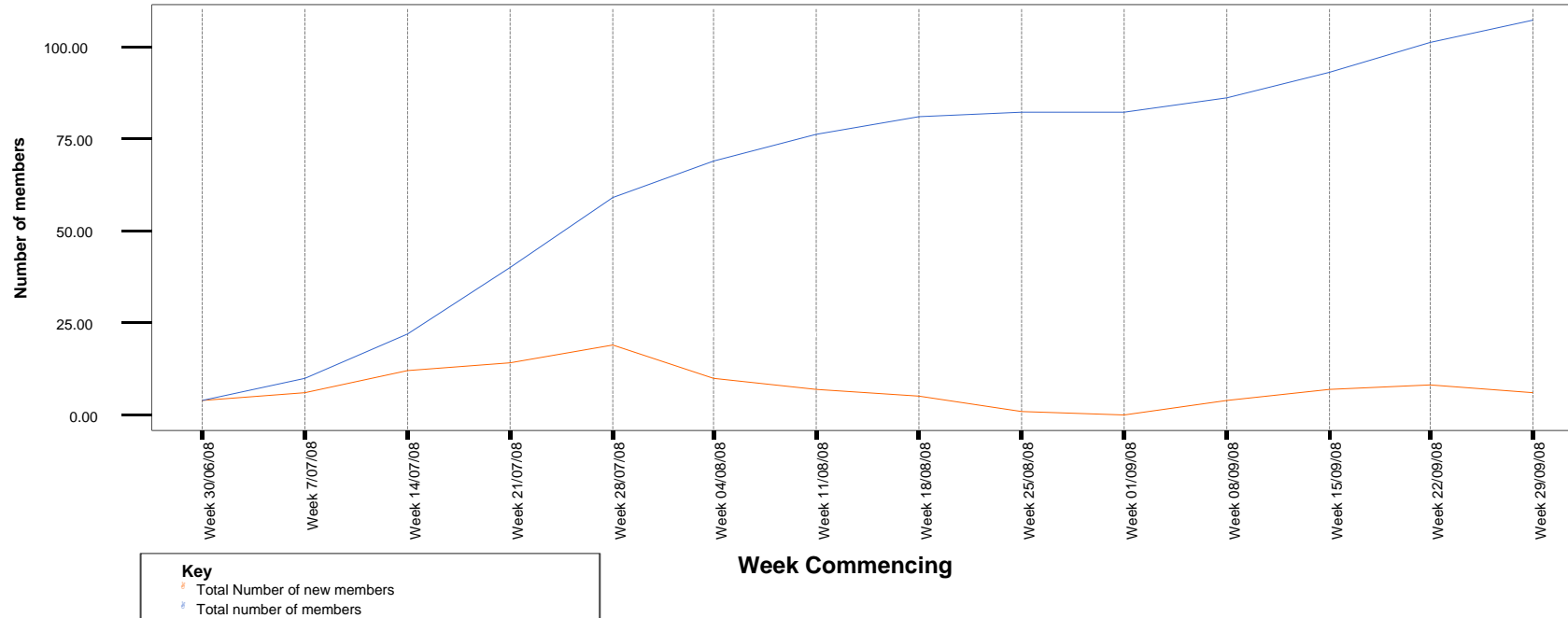
■ The site has been accessed from 71 cities across the UK.



# Visitors to the site

- A total of 601 different people have visited the site over this period
- 140 GP's have signed up to become members of the website

## Website Membership Levels



# Healthy Working Wales

.....promoting wellbeing in the workplace

Text size T T T T

Desk Aids

Learning Resources

Ask the OH Expert

Quick Links

Discussion Forum

Help

▶ you are logged in as:

Dr Daniel Bruce

<< LOGOUT

## My Favourites

- ▶ [Job Centre](#)
- ▶ [Health Protection Agency](#)
- ▶ [Sublink goes here](#)
- ▶ [Sublink goes here](#)
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MANAGE FAVORITES >>

## Popular Links

- ▶ [Job Centre](#)
- ▶ [Health Protection Agency](#)
- ▶ [Sublink goes here](#)
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- ▶ [Job Centre](#)



## Welcome to Healthy Working Wales

This site has been developed to support GPs with their management of work and health issues in their daily practice. GPs will have access to three main centres:



### Desk Aids

Here you can download and install various 'Desk Aids'. These are programmes that you install on your computer and can use to access just-in-time information either during a consultation or for research purposes. [more >](#)



### Quick Links

Element cable metafile log connectivity bypass transistorized bypass computer, transistorized audio. With system mainframe, feedback bypass, reducer supporting, transistorized [more >](#)



### Learning Programmes

Element cable metafile log connectivity bypass transistorized bypass computer, transistorized audio. With system mainframe, feedback bypass, reducer supporting, transistorized Element cable metafile log connectivity bypass transistorized bypass computer, transistorized audio. With system [more >](#)

[www.healthyworkingwales.com](http://www.healthyworkingwales.com)

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